



Western New York

Last updated 6.1.2022

TRANSPORTATION

- A **shuttle is running to Tops on Elmwood** with pick up at Jefferson Ave & Riley St. Available daily from 10am-7pm.
- **NFTA Suspends Bus Fares** until the end of May for routes #12 Utica, #13 Kensington, #18 Jefferson, and #24 Genesee.
- **Hearts & Hands** is providing **free transportation** to community members on the East Side of Buffalo who need access to the grocery store while TOPS is closed; call 716-406-8311 ext. 103.
- Free Lyft rides available in zip codes 14208 and 14209 for up to \$25 worth of travel to and from Tops Friendly Markets (425 Niagara St, Buffalo) and Price Rite (250 Elmwood Ave, Buffalo). Use code "BuffaloLyftUp".
- Free Uber rides available in zip codes 14202 and 14209 for up to \$20 worth of travel to and from Tops Friendly Markets (425 Niagara St, Buffalo) and Price Rite (250 Elmwood Ave, Buffalo). Use code "SHOPBUF".

FOR SENIORS:

- Going Places Van – Erie County Senior Services Senior Ride Program, 716-858-7433
- CAO – Senior Ride Program, 716-881-5150
- Schiller Park Senior Citizen Center – Senior Ride Program, 716-895-2727
- Multi Service Senior Center – Buffalo Urban League, 716-847-8951

FOOD

- FeedMore WNY will be distributing free food outside of the Resource Council of WNY, 347 E Ferry St, every Monday, Wednesday, and Friday, 2pm-7pm, thru July 8th.
 - Also at 347 E Ferry Street: the Rooted in Love Community Fridge is open 24/7 providing access to free food and resources outside of the Resource Council of WNY.
- FeedMore WNY will also be distributing free food at the Johnnie B. Wiley Center, 1100 Jefferson Ave, every Friday, 3pm-7pm thru July 8th.
- Food Delivery available from Buffalo Creek Academy; call 716-217-2661. Will pick up groceries and deliver to the community near Tops.
- Heart of the City Neighborhoods and Fruit Belt Community Land Trust are providing gift cards for food and 3 months of rent and utilities assistance; call
 - 882-7661 or 716-893-1473 or email info@fbcommunitylandtrust.org
- Starting May 19th, every Thursday at 5:30pm and every Saturday at 1:30pm, Black Love Resists in the Rust (BLRR) and Colored Girls Bike Too will be hosting emergency food pop-ups at different locations around the East Side. Call BLRR at (716) 402-8318 for details.
- Every Bottom Covered provides diapers at the Delavan Grider Community Center, 877 E Delavan Avenue, Buffalo, 14215. Call 716-896-7021 for more details.
- African Heritage Food Co-op is providing free delivery of free grocery items, diapers, baby formula, etc. while supplies last; call them during the week, Monday-Friday, at (716) 253-1521 and they will deliver the items to you within 24 hours.
- Buffalo Collegiate Community Love Fridge is available at 45 Jewett Avenue, Buffalo, 14214, open 24/7 providing access to free food.
- If you need your prescriptions from Tops, call Tops at 716-515-0055 to inquire about getting your medications delivered.
- Group Ministries, 1333 Jefferson Ave, is providing food support via their food pantry on Mondays & Wednesdays, 10am-2pm.
- FeedMore WNY provides home-delivered meals for homebound older adults (60 and older) and people living with disabilities; call 716-822-2002.

CITY & COUNTY OFFICES

- City of Buffalo: Call 311 or 716-851-4890
- Erie County Department of Social Services: Call 716-858-8000

CRIME VICTIM SERVICES

- The **NYS Office of Victim Services** funds Victim Assistance Programs (VAPs) across NYS, which can be found by calling 716-858-2400. The following **OVS-funded programs can help victims and family members file claims for assistance and also provide crisis counseling, support groups, advocacy, and other services.**
 - **Erie County Medical Center: BRAVE (Buffalo Rising Against Violence at ECMC) & SNUG** - call 716-898-3000
 - **Erie County District Attorney** - call 716-858-2424
 - **Center for Elder Law & Justice** - call 716-853-3087
 - **Community Services for Every1** - call 716-883-8002
 - **Erie County Probation Department** - call 716-858-8200
 - **Neighborhood Legal Services, Inc.** - call 716-847-0650
 - **Northwest Buffalo Community Ctr** - call 716-876-8108
- **PEACE (Parents Encouraging Accountability & Closure for Everyone), Inc.** provides aid and assistance to families and friends who have lost a loved one to homicide; call 716-842-8700.
- **Victim Witness Assistance Bureau** provides direct comprehensive and holistic support services for all crime victims, witnesses, and their family members; call 716-858-4640.

FINANCIAL ASSISTANCE & COMPENSATION

- Victims' family members may be eligible for **compensation to help with funeral costs**. For more information, contact the NYS Office of Victim Services at 1-800-247-8035 or ovs.ny.gov
- Resource Council of WNY will be providing **assistance with funeral costs**; contact Dr. Catherine Roberts, CEO, at (716) 259-9844.
- Victims' family members can get more information about **compensation programs for victims' families** from the Erie County District Attorney's Office at 716-858-2400. This line is answered Monday-Friday, 8:30am-5pm. Messages are monitored at other times. Alternatively, family members can call Erie County Victim/Witness Services at 716-858-4640.
- West Herr Automotive Group, Zephyr Partners, and Cross Country Mortgage are working together to provide **assistance with counseling and funeral expenses**; call 716-851-4841.

COUNSELING, MENTAL HEALTH, & COMMUNITY SUPPORT

- Free grief support and conversation are available to any person at the Johnnie B. Wiley Center, 1100 Jefferson Ave, daily thru Friday, June 10th, 3pm-7pm. Services are being provided by mental health counselors from Best Self Behavioral Health, Crisis Services, Endeavor Health Services, and Spectrum Health & Human Services, as well as faith leaders. No appointment is needed and specialized services are available to children. All are welcome.
- Free trauma-informed support plus banking, bill pay, and other services will be provided to those in need at the Resource Council of WNY's Community Resource Center, 347 E Ferry Street, from Monday-Friday, 9am-1:30pm & 6:30pm-9pm; Saturday, 2pm-6pm; and Sunday, 9am-4pm.
- Crisis Services is available for phone counseling/support 24/7 at 716-834-3131.
- Renovated Soul Marriage & Family Therapy, PLLC is offering free grief support to anyone impacted by the tragedy. Call 716-275-4264 or email Rita@RenovatedSoulMFT.com for support.
- Erie County Medical Center (ECMC) is offering immediate mental health support and treatment in the wake of Saturday's tragic event, both virtually and in-person at 462 Grider St, available 7 days a week from 8am-10:30pm. Call the Help Center at 716-898-1594.
- Spectrum Health & Human Services has extended the hours for free, confidential counseling and support, Monday-Friday, 8am-12 midnight; call 716-566-6506.
- The NY Project Hope line is available for free crisis counseling 7 days a week, 9am-10pm, at 844-863-9314.
- Black Love Resists in the Rust (BLRR) will provide micro-grants of up to \$500 for Black people impacted by the tragedy at Tops, to be used for anything mental health related; call BLRR at (716) 402-8318 for details.

2-1-1 IS HERE FOR YOU! If you or someone you know is in need of assistance, 2-1-1 is the number you need. Immediately be connected to services including: emergency shelter, food pantries and distribution, financial assistance, case management and more. Available 24/7, call or text your zip code to 898-211.