

HMIS Consumer Notice

This Agency participates in the Homeless Management Information System (HMIS), which collects personal information from clients receiving services from this Agency as outlined in our Privacy Notice.

We only collect information that we consider to be appropriate.

This information is used to plan and improve delivery of services for persons experiencing homelessness.

This information may also be used for reimbursement of services, to carry out administrative functions such as program monitoring and staff oversight, or to prepare statistical information that will not include your personal identifying information.

The collection and use of all personal information is guided by strict standards of confidentiality and in compliance with applicable federal and state law.

Agencies* participating in HMIS may share information with other agencies partnered in HMIS to coordinate services such as referrals, prioritization, and housing status.

A copy of our Privacy Notice describing our privacy practice is available to all consumers upon request.

You have the right to refuse certain data to be entered into the HMIS and to see or correct your information at any time.

If you have safety concerns about your information, please discuss this with a staff member.

You have a right to file a grievance if you felt you have been unjustly served or put at risk by HMIS.

Your decision to sign or not sign a consent document will not be used to deny services.

*Participating agencies in HMIS are Housing Options Made Easy, Cattaraugus Community Action, Genesis House, 211 WNY, Cattaraugus County Department of Social Services, Evergreen Health, Soldier On, and Chautauqua Opportunities Inc.